

Insight Database User Agreement

Before you start using the Insight Database services, please be sure to read carefully and fully understand this "Insight Database User Agreement." At the same time, you should also carefully read and fully understand a series of policies and statements such as the Privacy Policy of Insight Database. In these terms of service, please be sure to pay special attention to and focus on reading the terms closely related to your rights and obligations, which may be marked in **bold black**, including but not limited to disclaimer clauses.

I. Acceptance of the User Agreement

1. In order for you to better use the relevant services of Insight Database, please read the following terms carefully. If you object to any terms of this agreement, you may choose not to enter Insight Database. When you register successfully, whether entering Insight Database or publishing any content (i.e., "Content") on Insight Database, it means that you (i.e., the "User") fully accept all the terms under this agreement.
2. In principle, we do not provide services to minors. If you are under 18 years old, please read this User Agreement accompanied by your legal guardian, and use it under the supervision of your legal guardian.
3. "User" refers to all users who directly or indirectly obtain and use Insight Database and related services, including natural persons, legal persons, and other organizations, referred to as "User" or "you" in this agreement.
4. This agreement is an agreement entered into between you and Hangzhou Lianke Meixun Biology Pharmaceutical Technology Co., Ltd. (hereinafter referred to as the "Company" or "we") regarding your downloading, installation, registration, logging in, and use of the "Insight Database" mini-program and web pages, and obtaining relevant services provided by Insight Database. The Company has the right to unilaterally decide, arrange, or designate its affiliates, controlled companies, successor companies, or third-party companies approved by the Company to continue operating the Insight Database platform based on the needs of Insight Database and its related services or operations. Furthermore, regarding certain services involved under this agreement, they may be provided to you by the Company's affiliates, controlled companies, successor companies, or third-party companies approved by the Company. Your awareness and acceptance of the relevant service content shall be deemed as acceptance that the relevant rights and obligations relationship is also bound by this agreement.

II. Services Provided by Insight Database

1. Insight Database continuously innovates to provide the best experience to its users. You acknowledge and agree that the form and nature of the services provided by Insight Database may change from time to time without prior notice to you. After this software

and related services or parts of the service content are updated, where possible, the Company will remind users through methods including but not limited to system prompts, announcements, and internal messages. Users have the right to choose to accept the updated version or service. If the user does not accept it, some functions will be restricted or cannot continue to be used.

2. Insight Database and related services include information or links to information content obtained by the Company through various legal means, as well as other individual services legally operated by the Company and its affiliates. These services may exist in the form of separate sections on the Insight Database platform. The Company has the right to add, reduce, or modify the settings and services of these special sections from time to time.

3. As part of this continuing innovation, you acknowledge and agree that Insight Database may, at its sole discretion and without prior notice to you, stop (permanently or temporarily) providing services to you or to users generally. You may stop using the services at any time, and you do not need to specifically notify Insight Database when you stop using the services.

4. You acknowledge and agree that if Insight Database disables access to your account, you may be prevented from accessing the services, your account details, or any files or other content contained in your account.

5. You acknowledge and agree that while Insight Database may not currently have set a fixed upper limit on the number of transmissions you may send or receive through the services or on the amount of storage space used for the provision of any service, Insight Database may set such upper limits at its sole discretion at any time.

6. To ensure the safety of Insight Database software and related services and to improve user service, your use of Insight Database and related services requires you to prepare your own terminal equipment (such as computers, mobile phones, etc.) related to the software and services. Once you open the Insight Database mini-program or visit the Insight Database website on your terminal equipment, it will be deemed that you are using the Insight Database software and related services. To fully realize all functions of the Insight Database platform, you may need to connect your terminal equipment to the internet, and you understand that you shall bear the necessary costs (such as data fees, internet access fees, etc.).

III. Rules of Platform Use

1. Before using this service, you should confirm that you have obtained the legal authorization and license of Insight, registered an account, and activated the relevant usage permissions; otherwise, you cannot use all or part of the services. Without authorized permission, you should not use illegal means or behaviors to forcefully access this platform or use this service.

2. Users must assume full responsibility for the authenticity, legality, and validity of their registration information in Insight Database. Users must not impersonate others; must

not use the names of others to publish any information; and must not maliciously use registered accounts to cause other users to misidentify them. Otherwise, Insight Database has the right to immediately stop providing services, reclaim the account, and the user shall solely bear all legal responsibilities arising therefrom.

3. The behavior of users directly or indirectly using Insight Database services and data through various methods (such as RSS feeds and off-site API references) will be regarded as unconditional acceptance of the entire content of this agreement; if users object to any terms of this agreement, please stop using all services provided by Insight Database.

4. Users promise not to use Insight Database in any way to directly or indirectly engage in behaviors that violate Chinese laws and social ethics. Insight Database has the right to delete content that violates the above promises.

5. Users shall not use Insight Database services to produce, upload, copy, publish, disseminate, or reprint the following content:

- Opposing the basic principles established by the Constitution;
- Endangering national security, leaking state secrets, subverting state power, or undermining national unity;
- Damaging national honor and interests;
- Inciting ethnic hatred, ethnic discrimination, or undermining ethnic unity;
- Insulting or abusing the image of heroes and martyrs, denying their deeds, or glorifying or whitewashing wars of aggression;
- Undermining national religious policies, or promoting cults and feudal superstitions;
- Spreading rumors, disrupting social order, or undermining social stability;
- Spreading obscenity, pornography, gambling, violence, murder, terror, or inciting crime;
- Insulting or slandering others, or infringing upon the legitimate rights and interests of others;
- Information containing other content prohibited by laws and administrative regulations.

6. Insight Database has the right to review and supervise the user's use of Insight Database. If a user violates any of the above regulations when using Insight Database, Insight Database or its authorized person has the right to request the user to correct it or directly take all necessary measures (including but not limited to modifying or deleting the content posted by the user, and suspending or terminating the user's right to use Insight Database) to mitigate the impact caused by the user's improper behavior.

7. Insight Database reserves the right (but shall have no obligation) to pre-screen, review, flag, filter, modify, refuse, or remove any or all content from any service. For certain services, Insight Database may provide tools to filter out explicit pornographic

content or politically related content. In addition, there are commercially available services and software that can restrict access to materials you may find objectionable.

IV. Account Security

1. You agree and understand that you are responsible for maintaining the confidentiality of passwords associated with any account you use to access the services.
2. You agree that you will be solely responsible to Insight Database for all activities that occur under your account.
3. If you become aware of any unauthorized use of your password or your account, you agree to notify Insight Database immediately.
4. Regarding information about Insight Database's data protection practices, please refer to Insight Database's "Insight Database Privacy Policy." This policy explains how Insight Database treats your personal information and protects your privacy when you use the services. You agree to the use of your data in accordance with Insight Database's privacy policy.

V. Ownership and Intellectual Property Rights

1. The intellectual property rights and ownership of all medical information, product information, and related content (including but not limited to data, documents, reports, etc.) provided by Insight Database belong to us. Except as expressly authorized in this agreement, users do not obtain any patents, copyrights, data ownership, or any other rights or licenses related to the aforementioned data content. After paying the corresponding fees, users can obtain the authority to retrieve, view, and use data within the designated scope.
2. Users must abide by the following rules when using Insight Database:
 - (1) Without our prior written consent, any obtained data must not be used for any third-party commercial purposes such as commercial databases; nor shall data be provided to third parties or publicly disseminated in a network environment through document uploading, copying, duplicating, mirroring, API interfaces, or any other forms, and users shall not hand over their own accounts to third parties for use.
 - (2) It is forbidden to use any automated programs (including but not limited to crawlers, robots, collection scripts, etc.) to batch scrape, collect, or obtain data from Insight Database.
 - (3) For the purpose of obtaining all or a large amount of data of a certain module, users shall not batch download or obtain more than half of the data content of that module within a short period of time through unreasonable methods such as splitting search conditions or using multiple accounts.
 - (4) Except as expressly authorized, users shall not save large amounts of data on their own or third-party servers by means of private deployment, local storage, or cloud storage.

VI. Infringement Reporting

1. Insight Database attaches great importance to the balance between free expression and the legitimate rights of individuals and enterprises. Deleting illegal information in accordance with the law is a statutory obligation of the Insight Database community. The Insight Database community has not cooperated with any intermediary agencies to carry out this business.

2. Infringement reports regarding the violation of the legitimate rights and interests of enterprises or individuals include, but are not limited to, those involving personal privacy, rumors and slander, and commercial infringement:

(1) Involving personal privacy: The published content directly involves identity information, such as detailed personal privacy including individual names, home addresses, ID numbers, working units, and private phone numbers;

(2) Rumors and slander: The published content names specific individuals or enterprises for direct verbal abuse, insults, fabricated slander, malicious defamation, etc.;

(3) Commercial infringement: Leaking corporate trade secrets and other content that cannot be discussed publicly according to confidentiality agreements.

3. The content published by users on Insight Database represents only their personal positions and views, and does not represent the position or views of Insight Database. If an individual or an enterprise finds content on Insight Database that infringes upon their legitimate rights and interests, they can first try to contact the author to resolve the issue through communication and negotiation. If you cannot contact the author, or cannot resolve the issue through communication with the author, you can lodge a complaint by sending the infringement complaint content to Insight Database's designated email address at lawyer@dxy.cn. In order to ensure that the problem can be handled in a timely and effective manner, please be sure to submit true, valid, complete, and clear materials; otherwise, the complaint will not be accepted. The complaint materials you need to provide to Insight Database include:

(1) Proof of ownership showing that the right holder possesses trademark rights, copyrights, and/or other rights that can be legally exercised over the suspected infringing content. Proof of ownership is usually a business license or an organization code certificate;

(2) The informant's identity certification, which can be an ID card or passport;

(3) If the informant is not the right holder, please provide a written authorization proving that the informant represents the right holder to make the report.

4. To ensure the authenticity of the complaint materials, you also need to issue the following legal statement in the infringement report:

(1) I am the legitimate right holder of the reported content;

(2) The content I reported that was published in the Insight Database community infringes upon my corresponding legitimate rights and interests;

(3) If this infringement report content is not entirely true, I will bear all legal responsibilities arising therefrom, and bear and compensate Insight Database for any losses caused by its handling of the relevant account in accordance with the complainant's notice, including but not limited to losses incurred by Insight Database due to compensating the complained party, and damage to Insight Database's reputation and goodwill.

5. Processing Flow

(1) Due to the supervisory nature of the network platform, not all applications must be accepted. Insight Database will handle the report within seven working days upon receipt. During the processing period, no inquiry services via telephone, email, or other methods will be provided.

(2) The phenomenon where content that has already been deleted or processed by Insight Database can still be searched by search engines like Baidu or Google occurs because search engines like Baidu and Google have their own caches. Insight Database has no right and no way to handle such issues, so relevant applications will not be accepted. You may contact the search engine service provider on your own to handle it.

(3) This is the only official infringement complaint channel for Insight Database, and no other methods are currently provided to handle this business.

(4) Legal disputes arising from commercial behaviors of users in Insight Database shall be handled by both parties to the transaction on their own and have nothing to do with Insight Database.

VII. Terminating Your Relationship with Insight Database

1. If you wish to terminate your use of Insight Database products and services, you can cancel your account and related usage information through the methods specified in the [Insight Database Privacy Policy].

2. Insight Database may unilaterally terminate its service relationship and related agreement terms with you under the following circumstances:

(A) You have breached any provision of these terms (or have acted in a manner which clearly shows that you do not intend to, or are unable to comply with the provisions of these terms); or

(B) Insight Database is required to do so by law (for example, where the provision of services to you is, or becomes, unlawful); or

(C) The partner with whom Insight Database offered the services to you has terminated its relationship with Insight Database or ceased to offer the services to you; or

(D) Insight Database is transitioning to no longer providing the services to users in the country in which you are resident or from which you use the service; or

(E) The provision of the services to you by Insight Database is, in Insight Database's opinion, no longer commercially viable.

3. When these terms come to an end, all of the legal rights, obligations, and liabilities that you and Insight Database have benefited from, been subject to (or which have accrued over time whilst the terms have been in force) or which are expressly stated to continue indefinitely, shall not be affected by this cessation.

4. Insight Database, its subsidiaries and affiliates, and its licensors do not make any representations or warranties to you regarding the following:

(A) Your use of the services will meet your requirements;

(B) Your use of the services will be uninterrupted, timely, secure, or free from error;

(C) Any information obtained by you as a result of your use of the services will be accurate or reliable; and

(D) That defects in the operation or functionality of any software provided to you as part of the services will be corrected.

5. Any material downloaded or otherwise obtained through the use of the services is done at your own discretion and risk, and you will be solely responsible for any damage to your computer system or other device or loss of data that results from the download of any such material.

6. No advice or information, whether oral or written, obtained by you from Insight Database or through or from the services shall create any warranty not expressly stated in the terms.

7. Insight Database further expressly disclaims all warranties and conditions of any kind, whether express or implied, including, but not limited to the implied warranties and conditions of merchantability, fitness for a particular purpose, and non-infringement.

VIII. Limitation of Liability

1. Subject to the overall compliance with all provisions of this agreement, you expressly understand and agree that Insight Database, its subsidiaries and affiliates, and its licensors shall not be liable to you for:

(A) Any direct, indirect, incidental, special, consequential, or exemplary damages which may be incurred by you, however caused and under any theory of liability. This shall include, but not be limited to, any loss of profit (whether incurred directly or indirectly), any loss of goodwill or business reputation, any loss of data suffered, cost of procurement of substitute goods or services, or other intangible loss;

(B) Any loss or damage which may be incurred by you, including but not limited to loss or damage as a result of:

(C) Any reliance placed by you on the completeness, accuracy, or existence of any advertising, or as a result of any relationship or transaction between you and any advertiser or sponsor whose advertising appears on the services;

(D) Any changes which Insight Database may make to the services, or for any permanent or temporary cessation in the provision of the services (or any features within the services);

(E) The deletion of, corruption of, or failure to store, any content and other communications data maintained or transmitted by or through your use of the services;

(F) Your failure to provide Insight Database with accurate account information;

(G) Your failure to keep your password or account details secure and confidential.

2. The limitations on Insight Database's liability to you in paragraph 1 above shall apply whether or not Insight Database has been advised of or should have been aware of the possibility of any such losses arising.

3. It is Insight Database's policy to respond to notices of alleged copyright infringement that comply with applicable international intellectual property law (including the "Copyright Law" of China) and to terminate the accounts of repeat infringers.

4. Insight Database cannot guarantee the correctness of answers or comments published by users.

5. The content published by users on Insight Database represents only their personal positions and views, and does not represent the position or views of Insight Database. As the publisher of the content, you must be solely responsible for the published content. All disputes arising from the published content shall be fully borne by the publisher of the content with respect to all legal and joint liabilities, and Insight Database does not assume any legal or joint liabilities.

6. Insight Database does not guarantee that the network services will definitely meet the users' requirements, nor does it guarantee that the network services will not be interrupted, and it makes no guarantees regarding the timeliness, security, or accuracy of the network services.

7. For network service interruptions or other defects caused by force majeure or reasons beyond control of Zhihu, Insight Database shall not bear any responsibility, but will try its best to reduce the loss and impact caused to users thereby.

IX. Other Content

1. The services may include hyperlinks to other websites or content or resources. Insight Database may have no control over any websites or resources provided by companies or individuals other than Insight Database.

2. You acknowledge and agree that Insight Database is not responsible for the availability of any such external sites or resources, and does not endorse any advertising, products, or other materials on or available from such websites or resources.
3. You acknowledge and agree that Scientific Database is not liable for any loss or damage which may be incurred by you as a result of the availability of those external sites or resources, or as a result of any reliance placed by you on the completeness, accuracy, or existence of any advertising, products, or other materials on, or available from, such websites or resources.

X. Changes to this Agreement

1. Insight Database may make changes to the universal terms or additional terms from time to time without further notice.
2. You understand and agree that if you use the services after the date on which the universal terms or additional terms have changed, Insight Database will treat your use as acceptance of the updated universal terms or additional terms.

XI. General Legal Terms

1. This agreement and your relationship with Insight Database under the terms of this agreement shall be governed by the laws of China, excluding its conflict of laws provisions. Both you and Insight Database agree to submit to the jurisdiction of the people's court with jurisdiction in the place [Hangzhou] where [Hangzhou Lianke Meixun Biology Pharmaceutical Technology Co., Ltd.] is located within China to resolve any legal matters arising from these terms.
2. Please focus on reading the terms in this agreement. Clicking the "Agree" button shall be deemed as your full acceptance of this agreement. Before clicking, please confirm once again that you have known and fully understood the entire content of this agreement.

Hangzhou Lianke Meixun Biology Pharmaceutical Technology Co., Ltd.

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